



# CUSTOMER STORAGE CHARGES

EFFECTIVE JUNE 01, 2019

## ST. CROIX WAREHOUSE

Storage charges will apply 7 business days after the customer is notified that the cargo is ready to be picked up (phone or email). Storage charges will apply for each shipment that has been stored at the St. Croix warehouse for more than 7 business days. Charges are as follow: \$25 per day per shipment starting on the 8th business day after the customer is notified will be applied for the first 14 days following the grace period. On the 15th day and following, the storage charge will be \$50 per day per shipment. Insurance remains in force for 15 calendar days after vessel discharge or delivery from port, whichever occurs first. Concealed damage /shortage must be reported within 3 business days of delivery, excluding weekends and holidays. Storage charges will apply for each calendar day including weekends and holidays if the cargo remains on any of our facilities beyond the allowed free time. Cargo will not be released if it has accrued storage charges and such charges have not been paid. Payment of all charges, including accrued storage fees is due upon presentation of invoices.

## MIAMI WAREHOUSE

We offer 30 calendar days of free storage. Storage charges will apply after 30 calendar days. Cargo will not sail until the customer provides proper export documentation. Invoices should be sent to [invoice@vicargo.com](mailto:invoice@vicargo.com) with the customer's first and last name on the subject line followed by the phone number. To submit documentation for vehicles, full containers, and over-sized cargo, please contact the Miami office. Storage charges will apply for each warehouse receipt that has been stored at the Miami warehouse for more than 30 calendar days. Charges are as follow: \$0.03 per CFT per day or a minimum of \$5 per day starting on the 31st calendar day after it arrives to the Miami warehouse. Storage charges will apply for each calendar day including weekends and holidays if the cargo remains on any of our facilities beyond the allowed free time. Cargo will not be released if it has accrued storage charges and such charges have not been paid. Payment of all charges, including accrued storage fees is due upon presentation of invoices.

**SINCERELY,**

**VI CARGO SERVICES, LLC**

### ST. CROIX OFFICE

6117 CASTLE COAKLEY, ST. CROIX, VI 00820  
TEL: (340)778-6331

### MIAMI OFFICE

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TEL: (305)863-0081 FAX: (305)863-0060